Minutes for the Community and Health Services Meeting held on June 4, 2019 at 2:00 pm in the Edison Center.

Introductions-Denise will be time keeper, Jennifer will take minutes

Last Month Review

\*Crimes Against Seniors Unit shared that Financial Exploitation is the #1 crime they see.

They have 4 specific workers and 4 officers from the street that work together to help seniors with issues they encounter. They also provide public education opportunities for Seniors and Family/Caregivers.

\*Objective-Strategic Plan

Presentation of flyer, 2-page front and back, post on website, got revisions, AARP agreed to print the first 1,000 copies, needs to have final look over before printing begins.

No Questions

Main prospective is to connect their information to the elders…..connect the dots.

Strategic Plan-work with 1st responders to gain insight. Today we talk with Louisville Fire Department

\*What challenges do you face? And what type of training do you receive on working with people suffering from dementia?

LFD response-No type of training that he knows of for new recruits. 4-5 years ago, they adopted a program “Remember When” in partnership with Elder Serve. They received 2 days training to bring back information. The program offers fire safety, fall prevention, and group presentations.

LFD stated that during their required basic training they do touch base on the topic of issues with the elderly population but that it is a brief introduction.

\*How often to are you re-educated on this topic?

LFD response was not sure

\*Resources-Ntl. Fire Protection Association (NFPA) and Remembering When.

\*LFD stated the number one concern she hears is panic of “how do I get out”. She would like to see an identifier of some type showing if they are sheltering in place or need assistance.

\*Where do you do presentations? LFD response they go out based on requests and on their website is a link to request. Louisville Metro Government, Fire Department and there should be a tab to request.

All materials are free and printable on the National Fire Protection Association website

Community Risk Reduction is to identify community partners to address all issues each department faces.

\*What challenges do you face and could we develop some type of resource or training?

LFD getting the public to know what resources are available out there would help. General information such as during free home inspections they give away free smoke detectors would be helpful so they can reach more people. They previously partnered with Meals on Wheels and shadowed the food delivery by giving and installing free smoke detectors.

\*How does training work for the Fire Department? LFD Louisville has its own training bureau, 26 weeks. They have a general outline of topics to cover but each department determines how it is taught. There are typically 30-40 new recruits in each class.

\* How do each of the different fire departments share information, is there a mass email? LFD stated that Jefferson County Fire Marshalls meet once a month.

\* Is there data available showing how many calls are for the elderly? LFD, no.

\*What is the biggest challenge with seniors? LFD so many don’t want help, they are not receptive to new information. Also, communication has gone to social media and computer generated so we need to be mindful of the elderly population to still reach them.

\*How do you handle a call to a high rise? LFD, we go to the office or command center to get a list of units and wheelchairs, etc.

Guest stated that Almost Family does a home inspection and develops/educates an emergency plan as part of their program.

Strategic Plan-looks at eh 4 M’s

What matters (how do I get out, what about my pet?), meditation, medication, and mobility

\*Is there a specific way you get this information when you arrive on the scene? LFD stated those are all determined in questioning that is done during the assessment.

\*If we could develop something to help educate the fire department what would you want to see? LFD no answer. Suggestion of an Emergency Health Information sheet posted in a common area was made and everyone agreed that would be helpful.

Louisville Metro Police Crimes Against Elderly Representative

\*Police recruits get training through Elder Serve, Americans with Disability does training on handling citizens with Autism, Alzheimer’s, training on searching in wooded areas for recovery.

\*Officers receive training and educate the public on how and when to contact the Crimes Against Elders Unit.

\*Majority of citizens that do not contact police say it is because they are embarrassed that they are in this position, and they don’t want to bother anyone or make a big deal of things.

\*Implementing more training for 2019 by working with Americans with Disabilities. The curriculum is more of an outline.

\*2 officers are assigned to the Senior Unit.

\*Most smaller agencies attend training that we provide however there is other training available. All officers are to receive 40 hours annually.

\*What interactions do you face mostly with the elderly? LMPD that they are victims of crime. Usually a scam of some type. Occasionally questions about how to get a loved one to surrender their driver’s license.

\*What training have you received in dealing with the elderly? LMPD the training they receive covers all age groups.

\*If information of resources was available would officers carry and distribute when necessary? LFD replied they would during home inspections. LMPD yes, they would.

No further comments/questions

Next Meeting Topics-determine what qualifiers there are to be “Age Friendly” and on our website.

Several attendees stated they would like to have a meeting with the other domains to see how they can connect and share information.

Problem being that most meetings are help simultaneously